

## Sandgreen Caravan Park - Park Rules 2024

Please read these rules and regulations and keep them in a safe place and remember to show them to all visitors to your caravan or lodge. Whilst every reasonable effort has been made to identify and minimise any risk to visitors to Sandgreen Caravan Park of injury to themselves or damage to their property, all visitors should be aware of maintaining both their own health and safety in and around the park and that of others. Please report any breaches of these rules to the office. Please note these rules form part of your Licence Agreement and continued breach of these rules will result in you losing the right to keep your holiday caravan or lodge on Sandgreen. Where the word holiday caravan is used this applies to Static Caravans, Twin Units, Single Lodges and Timber Lodges also.

### **Health & Safety**

- The speed limit on Sandgreen is 10 miles per hour and should not be exceeded at any time. Any customer who persistently breaks this speed limit will be asked to leave the park.
- Please remember that all the 'rules of the road' apply equally at Sandgreen, especially in relation to children in vehicles. Eligible drivers only should drive motor vehicles on the park and all vehicles must be fully taxed, MOT'd and insured. You must also insure all accessories and items towed by vehicles (such as boats) as for use on the public road. You are not permitted to give anyone driving lessons at the park and we do not permit learner drivers to drive on the park.
- 'Joy riding' of motor bikes, quad bikes or cars is strictly prohibited.
- Your holiday caravan may not be used for sleeping a number of persons greater than the 'maximum sleeping capacity' stipulated in your Licence Agreement; if no number is stipulated then it may not be used for sleeping a number of persons greater than the number for which it was designed.
- All holiday caravans require an annual gas safety inspection which must be done by a Gas Safe Registered engineer. A copy of the Gas Safety Certificate must be submitted to the office on an annual basis.
- Dogs are welcomed but must be kept on a lead and under control at all times whilst on the Park. Well behaved, controlled dogs can be off lead on the BEACH between 9pm and 8am. Owners must clear up any mess made by their dog(s). Owners of dogs that are consistently left off leads, are aggressive or who constantly bark, will be asked to remove them from the park.
- Sandgreen will not permit any dogs that are listed under the Dangerous Dog Act.
- Other pets are allowed but must not become a nuisance to other pitch holders.
- To comply with Park Safety Regulations, gorse/bracken must be cleared and grass kept short within a space of 3 metres from your holiday caravan. Grass will be cut on a chargeable basis if considered to be untidy.
- No clearing or grass cutting should advance beyond 3 metres from the edges of your holiday caravan.
- No flammable items are to be stored underneath the holiday caravan at any time.
- A maximum of 2 gas bottles is allowed at each holiday caravan. They must be on a solid base and not chained/padlocked, either together or to any part of the holiday caravan or ancillary structures, at any time. Chains will be cut and removed from any fastened cylinders.
- You must ensure all gas, electricity and water connections are switched off throughout the closed season.
- Out with your season you are not permitted to enter the park or visit your holiday caravan. If you are required to collect

something from your holiday caravan for emergency reasons, you must first contact the office.

- It is your responsibility to drain down and prepare your holiday caravan for the closed season.
- If you experience any problem with the park's electrical, gas or water system, you should contact us. You must not attempt to work on any part of the park's electrical, gas or water system yourself; this includes any installations on the pitch. Any customer who is found to have interfered with the main services to the Park will be charged for any remedial work and will be asked to leave the Park immediately.
- You must not use any Chinese lanterns, fireworks or similar.
- You must not charge electric vehicles from holiday home hook up points.
- Uneven surfaces and potholes are a feature of the countryside; please be careful not to trip or slip on rough ground especially where animals have been burrowing.

### **Insurance**

- All holiday caravans must be adequately insured to cover the owner in the event of loss or damage and also third party liability and pitch debris clearance. Details of the the Insurance companies we work with are available from Reception.
- You must provide evidence of your insurance policy annually to the park reception.
- Any holiday caravan irreparably damaged will be disposed of by the Management and the owners charged for any costs incurred.

### **Boats**

- Boat owners, swimmers and sailboard users should keep to the appropriate lane and must observe the safety rules at all times. There are three separate, clearly identified lanes in the water at Sandgreen. The lane closest to the Park entrance is for power boats, the middle lane is for sail boats/kayaks/canoes/paddleboards, and the furthest away lane is for swimming.
- All boats must be registered annually with evidence of Insurance provided to the park office before they are brought onto the Park. Any boats found on the park that have not been registered will be removed. Customers are asked, for safety reasons, to register their kayaks and canoes, however, there is no need to provide proof of insurance.
- All boats must be removed from the park on or before 31st October. Any boats left on the park after this date will be moved to a storage area and Winter Storage will be charged.
- During the season, only one boat can be left at any pitch, any other boats have to be stored in the Boat Park.
- Jet Skis and Blokarts are prohibited at Sandgreen.

### **Pitches**

- The pitch number must be clearly displayed on the holiday caravan at all times.

- Only two cars, or one car and one boat, can be parked at any pitch, at any time. All other cars whether they belong to the pitch holder or a visitor are required to be parked in the car park. You must not park on any roadsides.
- No commercial vehicles or touring caravans/motorhomes can be parked at any pitch.
- One shed of wooden construction and standard dimensions 6ft x 4ft is allowed per pitch and this must be well anchored and placed as close as possible to the holiday caravan without preventing emergency exit from any recognised fire escapes in the holiday caravan. The Management will request a pitch owner remove from the park any shed that does not comply with the required standard.
- One additional storage container, of standard construction, (e.g. UPVC "Keter" store, 4.9ft by 2.8ft) can be erected at your pitch, separate permission should be sought for this in advance and additional ground rent will be charged for this.
- Pitches must be kept clean and tidy with all refuse put in the bins provided.
- To avoid erosion, pits or turf must not be cut anywhere on the park.
- No fences or any other means of enclosure of any style are to be erected and no planting of any kind is permitted at pitches or anywhere else on the park.
- Written permission from the management is required before the construction/erection or painting of any decks, skirting, sheds, walkways or steps, TV or Satellite aerials or dishes or any other item not connected to the holiday caravan.
- Pitches can either have a timber-built deck 2metres in depth with a 1metre wide walkway or a patio max 2.5metre square starting from the edge of the holiday caravan.
- Washing lines are permitted as long as they are temporary and removed after each use. Whirly gig style washing lines are not permitted.

### **Holiday Caravans**

- Your holiday caravan may not be used as your main residence. We will ask you to provide proof of your main residential address and evidence of your living there annually. A maximum of 6 weeks ongoing use only is allowed on any visit.
  - You are solely responsible for securing the holiday caravan.
  - You must not change the colour of the exterior of the holiday caravan without our prior consent in writing.
  - Holiday caravans must be maintained to a high degree of cleanliness and repair. The management can insist a pitch owner repairs or washes their holiday caravan.
  - Any remedial work must be carried out within two months of being notified and will be carried out by the Park on a chargeable basis if this is not done.
  - No holiday caravan already on the park can be re sited if over ten years of age.
  - All sales must be conducted in accordance with the terms and conditions set out in your Licence Agreement.
  - Sub-letting of holiday caravans is strictly prohibited.
  - Visitor Licences are restricted to 4 per annum and must be obtained for anybody outwith your immediate family using your holiday caravan when you are not present. Visitors must be made aware of and adhere to the Park Rules.
- To avoid light pollution, all external lights should be solar powered only and removed when you are not in occupation at your holiday caravan. Lights left at unoccupied holiday caravans will be removed.

### **General**

- Rowdy, noisy, threatening or offensive behaviour towards staff, or any visitor to the Park will not be tolerated and any person who acts in this way will be asked to leave the Park immediately.
- Please respect your neighbours and restrict noise to a minimum between the hours of 10pm and 8am.
- Radios, sound systems and TV's are not permitted on the beach or outside holiday caravans.
- No business, trade, agency or service may be carried out on site.
- You must not introduce any foreign items into the drainage system including cleaning cloths, wet wipes, babies' nappies, sanitary towels, condoms, cooking fat, engine oil, grease or paint. Pitch holders blocking the drains with non-disposable items are liable to be charged for clearing them.
- If external contractors are to be employed to carry out work to your holiday caravan, in order to maintain a safe environment, you must give us written notice at least seven days before (or in the case of an emergency as much notice as possible) providing evidence to us that they are fully insured and competent, and a Risk Assessment. Any contractor who does not have the necessary insurance or qualifications will be asked to leave the park.
- Only domestic refuse can be disposed of in the wheelie bins, all other refuse must be taken off park by the owner and disposed of elsewhere, this includes; bicycles, white goods, electrical goods, garden furniture, etc.
- Customers must stick to the established paths and not create new walkways/paths.
- Tents are not permitted on Sandgreen.
- Motor vehicle repairs must not be carried out on the park but a recognised breakdown service may attend in the event of a breakdown.
- You are not permitted to wash any vehicle on the park.
- You may not use the park address for postal deliveries.
- You are required to provide updated personal information on an annual basis to ensure your details are up to date and accurate.
- Flying of drones is not permitted on Sandgreen.
- Children on bicycles, under the age of 10 MUST be accompanied by an adult.
- Sandgreen Caravan Park play park is restricted to children 12 years and younger. All children MUST be supervised whilst using this facility. Please do not let your child play in the playpark before 9am and after 9pm.
- The use of any kind of pesticides, herbicides, pellets or fertilisers on the ground at Sandgreen is strictly forbidden.